

## STANDARD FORM FOR THE SUBMISSION OF COMPLAINTS

SUBMISSION OF A COMPLAINT (to be sent by the client to the crypto-asset service provider)

## 1.a Personal data of a complaint

LAST NAME/ LEGAL ENTITY NAME	FIRST NAME	REGISTRATION NUMBER AND LEI (IF AVAILABLE)

ADDRESS: STREET, NUMBER, FLOOR (for firms registered office)	POSTCODE	CITY	COUNTRY

TELEPHONE		EMAIL	
-----------	--	-------	--

## 1.b Contact details (if different from 1.a):

LAST NAME/ LEGAL ENTITY NAME	FIRST NAME

ADDRESS: STREET, NUMBER, FLOOR (for firms registered office)	POSTCODE	CITY	COUNTRY	

TELEPHONE	EMAIL	



2.a Personal data of the legal representative (if applicable) (a power of attorney or other official document as proof of the appointment of the representative):

AL FIRST	FIRST NAME		REGISTRATION MBER AND LEI (IF AVAILABLE)
POSTCODE	CITY		COUNTRY
	FMAII		
	LillAil		
fferent from 2.a)			
AL ENTITY NAME	FIRST NAME		NAME
	'		,
POSTCODE	CITY		COUNTRY
	EMAIL		
Complaint			
crypto-asset service or ice provider, crypto-as s…)	r agreement to sset service refe	which th erence n	e Complaint relates (i.e. umber, or other referen
	POSTCODE  FIRST  POSTCODE  FORTONDE  Complaint  crypto-asset service of ice provider, crypto-asset service of ice provider.	POSTCODE CITY  EMAIL  POSTCODE CITY  POSTCODE CITY  Complaint  Crypto-asset service or agreement to vice provider, crypto-asset service references	POSTCODE CITY  EMAIL  POSTCODE CITY  EMAIL  Complaint  crypto-asset service or agreement to which the crypto-asset service reference in the crypto



3.b Description of the Complaint's subject-matter (please clearly specify the subject matter of the Complaint)				
Please provide documentation supporting	g the facts mentioned			
3.c Date(s) of the facts that have generate	ed the Complaint			
3.d Description of damage, loss or detrim	nent caused (where relevant)			
3.e Other comments or relevant informati	on (where relevant)			
In (place)	on (date)			
SIGNATURE				



## COMPLAINANT/LEGAL REPRESENTATIVE

Documentation provided (please check the appropriate box):

Power of attorney or other relevant document	
Copy of the contractual documents of the investments to which the Complaint relates	
Other documents supporting the Complaint	